

STUDENT SUPPORT REFERRALS

Created by: Division of Student Life and Wellbeing

At UNO, we are fortunate to have a wide range of resources to support our students. We understand that knowing exactly where to refer a concern can sometimes feel overwhelming. This flowchart is designed to help you quickly identify the most appropriate team to address a student issue.

We're here to help, and we'll make sure a concern makes it to the right place! If you find yourself unsure or uncertain, call the Care Team at 402.554.CARE or:

REFER TO **START HERE** Call 911 or Call UNO Public Safety Is this a concern of active or immediate ----- YES -------- THEN, REFER TO ----402.554.2911 risk of harm to self or others? What is your primary concern related to the student? • Basic needs insecurity • Academic difficulty/excessive absences Food, housing, clothing, hygiene • Bereavement support Medical withdrawals products, or parenting supplies Financial concerns Mental health issues • Including hardship support • Misuse of alcohol/substances Financial wellness coaching Physical health issues As it relates to the student's own medical • Public benefits application assistance Relationship issues concern: SNAP Suicide or self-harm concerns • Accommodations requests • Scholarship support & exploration • Transition/involvement Concussion supports Disclosed lived experiences Threat to others Medical supervision Parenting students Unusual behavior Foster care Victim of crime Please do not request medical documentation from a student. Justice system (self, family) • Witness to an incident **REFER TO** REFER TO REFER TO **Durango's Advancement Accessibility Services Center** & Support Hub **UNO Care Team** unomaha.edu/dash/dash referrals unomaha.edu/student-life/accessibility unomaha.edu/student-life/student-safety

The Division of Student Life & Wellbeing works very closely together to ensure a positive and supportive student experience. These offices regularly communicate with each other, as able and appropriate, to get students connected to the right resources and supports. Each of these offices also works closely with CAPS as appropriate.

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